# Annual Report 2003-04

The City of Mountain View Fiscal Year (FY) 2003-04 Annual Report highlights some of the City's most significant accomplishments during the past year.

This year's accomplishments include improvements to City parks and open space, innovative collaborations to improve and expand services and facilities in the community, enhancing the quality and variety of transportation facilities available in the City, efforts to protect the environmental quality of the community now and in the future, renovation and improvements to City facilities, and enhancements to City programs to serve the needs of Mountain View's diverse and dynamic population.

These accomplishments are particularly noteworthy because of unprecedented financial challenges the City faced during the year. These efforts demonstrate the City's continuing commitment to preserving and enhancing the quality of life of its residents.



### **Collaborations**

The City of Mountain View continually seeks out opportunities to partner with organizations in the community on innovative projects that provide broader community benefits at lower costs to residents.

### **GRAHAM RESERVOIR/ PLAYING FIELDS PROJECT**

The City moved forward with plans to build a new 8 million gallon reservoir beneath the existing sports fields at Graham Middle School. The project, made possible through agreements with the Mountain View-Whisman School District, will not only provide important additional water storage for the community, but will significantly expand the play field capacity in the City, providing top-quality play fields, including an allweather track and football/soccer field, for the School and for community use as well.



### **COMMUNITY SCHOOL OF MUSIC AND ARTS**

The new Community School for Music and Arts (CSMA) opened in December. The school is built on City-owned land near the intersection of

San Antonio Road and California Street. Under a 55-year lease agreement, the City will receive lease revenue for use of the property while providing the first long-term home for the School.

### **Library Programs**

### **TEEN SERVICES**

The Library's Teen Zone celebrated its one-year anniversary in May. The Teen Zone is designed specifically for young people and includes an expanded collection of materials of interest to teens, a rotating display of teen artwork, and a meeting space where teens can talk and work together on school projects. The Teen Zone was recognized with a 2003 Mayor's Award.

Services to teens were enhanced with the addition of a part-time Teen Services Librarian and two after-school Mentors/Homework Assistants. The two teen Mentors/ Homework Assistants are funded through a grant provided by the Silicon Valley Association of Realtors.

### SENIOR DAY **HEALTH FACILITY**

The City also entered into an agreement with Avenidas, a nonprofit organization, to build a senior day health care facility adjacent to the new Senior Center. The separate senior day health care facility will operate under a 40-year lease with the City, with all operating costs borne by Avenidas. The Avenidas facility will provide daytime care for seniors who require assistance, complementing the services provided by Mountain View's Senior Center.

### **NEW ALTA VISTA HIGH SCHOOL**

The City entered into a long-term lease with the Mountain View-Los Altos Union High School District to allow construction of a new Alta Vista Continuation High School building on Cityowned property at the former water tower site adjacent to District offices and Mountain View High School on Bryant Street.

More than 800 volunteers donated approximately 31,000 hours of time to departments throughout the City this year through the City's Volunteer Services Program.

### **ADULTS AND SENIORS**

### Parks & Open Space

Throughout FY 2003-04, the City of Mountain View continued making improvements to its award-winning parks and open space facilities.

### **PLAYGROUND IMPROVEMENTS**

Renovations to the playgrounds at San Veron, Rex Manor and Bubb Parks were completed this year as part of a multi-year plan to improve the City's playgrounds. As part of the renovation process, neighborhood residents in the area of each of the parks participated in planning meetings to help review designs and offer ideas and suggestions.

### **STEVENS CREEK TRAIL**

The City completed the **Environmental Impact Report** (EIR) for Reach 4, Segment 2 of the Stevens Creek Trail, the final 1.7-mile segment that will extend the Trail from Yuba Drive to Mountain View High School. Stevens Creek Trail is a bike and pedestrian trail that connects many of the City's park, recreation and open space facilities. Currently, more than 1,000 people use the Trail each day for recreation and commuting.

Mercy-Bush Park, a neighborhood park that local residents helped plan, received a 2003 Mayor's Award for its contributions to enhancing the environment of the Mountain View community.

Creekside Park received an Awara of Excellence for Facility Design and Park Planning from the California Park and Recreation Society. The Award recognized the City and the landscape firm that designed the park for transforming the former vacant lot into a new and attractive center of neighborhood activity.

### **NEW EVANDALE NEIGHBORHOOD PARK APPROVED**

In April, the City Council approved funding for the design and construction of a new park on Devonshire Avenue in the City's Evandale neighborhood area. Design work for the new park is underway. Construction is slated to begin next summer.

### **SHORELINE GOLF LINKS PRO SHOP IMPROVEMENTS**

Design work for improvements to the Shoreline Golf Link pro shop and golf car facility began this year. Plans call for the renovation and expansion of the existing pro shop to provide more retail, office and storage space as well as additional rest room fixtures. The golf car storage area will also be renovated and expanded.

Arbor Day was celebrated in March at an event sponsored by the City's Parks and Recreation Commission. The event included the planting of 95 new trees by residents and a celebration in Pioneer Park.



### New programs for adults and

seniors were also added during the year. Adults were able to participate in quarterly book talks and discussion programs as well as reading groups. Residents of senior living complexes can now visit the Library once a month one hour before regular business hours and take advantage of the Library's new "Senior Morning" program.

Almost 1.2 million items were checked out of the Mountain View Public Library during FY 2003-04.



### **NEW SELF CHECK-OUT MACHINES**

The Library installed new, more sophisticated self check-out machines that allow patrons to check-out a greater variety of items on their own. The new machines make checking materials out of the Library faster and more convenient. At the present time, nearly half of the Library's circulation is done through self check-out.

### **Transportation**

The City continued making improvements to enhance the quality and variety transportation facilities available throughout the community.

#### **BABY BULLET TRAIN**

Mountain View was selected as one of six station stops for Caltrain's new Baby Bullet Train service. The new service cuts travel times between San Jose and San Francisco to less than one hour. Mountain View was selected as a stop because of its high ridership, its direct connection to light rail and bus service, and its location adjacent to a vibrant downtown area.

#### **EVELYN AVENUE IMPROVEMENTS**

This year, the City completed construction of the final segment of renovations to Evelyn Avenue. Evelyn Avenue now provides an attractive entryway to downtown, as well as a direct connection to Highway 85, Stevens Creek Trail, the Evelyn Avenue Light Rail Station and the Downtown Transit Center.

#### **NEW DOWNTOWN PARKING STRUCTURE AUTHORIZED**

In January, the City Council authorized the design and construction of a parking structure at the northeast corner of California and Bryant Streets. The new structure will accommodate approximately 400 parking spaces and retail space on the ground level. Design of the structure

should be complete in early 2005, and construction of the project is expected to be complete by mid-2006. The project will be financed from City Parking District funds and bonds issued by the City's Revitalization Authority.

The League of American
Cyclists presented Mountain
View with the Bicycle Friendly
Community Award for its
efforts to provide safe and
convenient bicycle access
to all areas of the community.



### BICYCLE TRANSPORTATION PLAN ADOPTED

The City Council adopted Mountain
View's first Bicycle Transportation Plan
last fall. The Plan provides a comprehensive overview of the City's current bikeway
network, as well as future plans for bike
transportation in Mountain View. Approval
of the Plan by the State of California will make
Mountain View eligible for Bike Transportation

Account funds, which can be used to help fund the cost of bicycle projects such as bike lanes, bike bridges and bike parking facilities.

### HIGHWAY 101 PEDESTRIAN/BICYCLE OVERCROSSING

In an effort to provide easier and safer routes for people to travel by bicycle and on foot in the City, a feasibility study was authorized to evaluate design options for a pedestrian/bicycle overcrossing of Highway 101 near Permanente Creek. The results of the feasibility study will be presented to the City Council in late 2004.

### HETCH HETCHY TRAIL

Construction began on a new bicycle/pedestrian trail along the Hetch Hetchy right-of-way between North Whisman Road and Whisman Park, at Easy Street. The Hetch Hetchy Trail will serve as a connection between the Stevens Creek Trail and Middlefield light rail station. The project is being funded from transit-oriented development (TOD) fees collected as a condition of approval for the Veritas corporate campus on Ellis Street.

### HIGHWAY 101 IMPROVEMENTS

The Valley Transportation Authority (VTA) and Caltrans continued work on improvements to four interchanges along Highway 101 this year. The improvements include new ramps at the Moffett Boulevard interchange,

a new bridge and ramps at the Old Middlefield Way interchange, new ramps at the Shoreline Boulevard interchange, and new and additional ramps at the Highway 85 interchange. The project also includes a new City street connection from Pear Avenue to La Avenida, as well as extensive landscaping. The total cost of the improvements is estimated to be \$142 million, with the largest share of the funding coming from Measure B County sales tax funds. The improvements are scheduled for completion in early 2006.



Centennial Plaza, part of the City's downtown transportation hub located at the corner of Castro Street and Evelyn Avenue, received a 2003 Mayor's Award for its contribution to bringing high-quality landscape and site plan design to the city center.

The City's Community Outreach Program provided information about City programs and services in English, Spanish, Russian and Chinese. The staff made approximately 80 presentations to groups in the community and collaborated with the Police Department to offer Citizen Police Academy classes in Spanish for the first time.

### **Environmental Quality**

The City of Mountain View strengthened its commitment to protecting and enhancing the environmental quality of the community through several initiatives undertaken during FY 2003-04.

#### **RECYCLING PROGRAM ENHANCEMENTS**

Residential refuse and recycling collection systems were automated during FY 2003-04. Residents were provided with new, wheeled refuse and recycling toters that make the containers easier to get to the curb for pick up. The larger, divided recycling carts keep recyclables separate resulting in better resale values.

The Bay Area Air Quality Management District recognized the City for actively promoting its **Spare the Air** pollution reduction program.

#### **NEW ENERGY FROM LANDFILL GAS**

The City of Mountain View is committed to developing alternative and clean power sources for its and the community's long-term benefit.

The City entered into a partnership with ALZA Corporation to convert methane gas from a closed City landfill into energy. The landfill gas co-generation project will be funded by ALZA and is expected to provide enough energy to meet most of the power needs of ALZA's six largest facilities in Mountain View, or the equivalent of 2,400 homes.

Also, the City began work on installing two microturbines that will convert landfill gas into electricity to power some of the City's facilities in Shoreline Park.

### **MONITORING EPA CLEAN UP EFFORTS**

Along with community members and local business representatives, the City continued its participation in the North East Mountain View Advisory Council to monitor and comment on the U.S. Environmental Protection Agency's progress in cleaning up contaminated sites in the City.

### **RECYCLED WATER PROJECT**

The City entered into a 20-year partnership with the City of Palo Alto and the Regional Water Quality Control Plant for the construction of a distribution system for recycled water that will provide an estimated 1,280 acre-feet (1.1 million gallons) of recycled water to Shoreline Golf Links and other sites in the City's North Bayshore Area for landscape irrigation. The partnership agreement also calls for the Plant to guarantee Mountain View up to 3 million gallons of recycled water per day at no cost for 20 years.

#### **SALT POND RESTORATION**

The City worked with the U.S. Fish and Wildlife Service and State Department of Fish and Game this year regarding the proposed restoration of more than 15,000 acres of commercial salt ponds to wetlands habitat in San Francisco Bay to ensure that the restoration effort will result in beneficial environmental, educational and recreational opportunities in the future. This is one of the largest wetland restoration projects in the nation's history and will greatly benefit Mountain View and the region as a whole.

The U.S. Environmental Protection Agency and Department of Transportation recognized Mountain View as one of the Bay Area's Best Workplaces for Commuters in 2003.



### **Neighborhoods & Housing**

### IMPROVING NEIGHBORHOODS

More than 280 residents attended Council Neighborhoods Committee (CNC) meetings this year to discuss local issues and develop strategies for improving neighborhoods with Councilmembers, neighbors and City staff. This year, four neighborhood meetings, including a special meeting for mobile home residents, were held.

The CNC also awarded 10 neighborhood grants to local groups for projects to encourage neighborhood participation, assist in the development of neighborhood associations, and for neighborhood gatherings, such as block parties and ice cream socials.

### **EFFICIENCY STUDIO HOUSING**

Construction of a 120-unit efficiency studio housing project at the corner of San Antonio Road and California Street began in September and will take approximately one year to complete. The project will provide housing for low income Mountain View residents and seniors on fixed incomes. Funding for the project came from a combination of State funds and Federal Community Development Block Grant (CDBG) and HOME program funds the City has allocated to the project.

### **MOBILE HOME PARK ISSUES**

The City continued to work with residents at two mobile home parks during the year to address ongoing rent, management, and park infrastructure and maintenance issues. The CNC's neighborhood meeting schedule was expanded this year to include a meeting with mobile home park residents and the City sponsored workshop on mobile home owners rights and responsibilities presented by Project Sentinel.



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### **Public Safety**

The Police and Fire Departments focused on their primary mission of providing high quality public safety services to Mountain View residents this fiscal year, while also working closely with the community to increase public safety education and improve services.

#### **POLICE DEPARTMENT**

The incidence of serious crime in Mountain View remained low again this year.

The Police Department attributes the low crime rate to many factors, including the Department's outreach programs and community oriented policing philosophy.

The Department conducted two Citizen Police Academy programs, providing community members with an inside look at local law enforcement. For the first time, the Department conducted one of the Academy sessions in Spanish. More than 40 people graduated from Police Academy programs this year.

The Department also expanded its highly successful Neighborhood Watch Program so that now there are 76 neighborhood watch groups throughout the City.

A new Business Watch program was launched to form a new partnership between local businesses and Police Department to prevent and reduce the incidence of crime in the community.

The Department also sought to increase its effectiveness in communicating with our diverse community by using bilingual volunteer interpreters to help with case investigations.

#### FIRE DEPARTMENT

The Fire Department continued its Community Emergency Response Team (CERT) training program this year by offering classes in disaster preparedness, fire suppression, light search and rescue, and team organization to residents. Classes were offered in both English and Spanish.

The Fire Department received a Community Partner Award from the Silicon Valley Toxics Coalition for its work in developing a Hazardous Materials Model Ordinance and Toxic Gas Ordinance.

### **Private Development Projects**

The economic vitality of Mountain View depends on a strong and diversified business base. Throughout FY 2003-04, the City worked with existing businesses and companies interested in locating to Mountain View to ensure that Mountain View is a great place to locate and grow.

### FORMER EMPORIUM SITE PROPOSAL

The City began study of a proposal to build a medical facility on the land once occupied by the Emporium Department Store at El Camino Real and Highway 85 this year. The proposed facility would be built by the Camino Medical Group Division of the Palo Alto Medical Foundation. The project would require amending the current Americana Precise Plan to include the development of medical offices. Review of the Foundation's proposal is scheduled to be completed in November and will include several opportunities for community input.



### **GOOGLE EXPANDS**

Google, the internationally known Internet search engine company, expanded the size of its business operations in Mountain View this year. The company subleased space from SGI and consolidated its operations on City-owned land on Charleston Road.

### **COMPUTER HISTORY MUSEUM**

Mountain View became the new home for the Computer History Museum during FY 2003-04. With more than 5,000 items, the Museum is the home to one of the largest collections of computing artifacts in the world.

### MAYFIELD MALL REDEVELOPMENT

The City began work on reviewing an application for the possible redevelopment of the 27-acre former Hewlett Packard/Mayfield Mall site at the corner of Central Expressway and San Antonio Road into a new residential neighborhood. Development options will continue to be refined through additional community meetings and Environmental Planning Commission meetings. The City Council is expected to approve the development alternatives that will be studied as part of the Environmental Impact Report for the project later this year.

### **EL CAMINO HOSPITAL**

An application for the redevelopment of the El Camino Hospital site was submitted to the City in early 2004. Redevelopment plans for the site include the reconstruction of the hospital and an additional office building and parking structure. The project will be considered by the Environmental Planning Commission and the City Council later this year.

### toric Preservation Ordinance

siderable attention was given this year to studying alternatives to preserve the historic acteristics of neighborhoods in the City, including the drafting of a historic preservation nance as well as the implementation of new zoning rules for neighborhoods. Work on this e will continue into the new fiscal year.

### vntown Precise Plan

City Council adopted an update to the Downtown Precise Plan that establishes developt and design standards for the area along Castro Street. The City evaluated future plans parking, land use, economic development and urban design. The updated Plan is intended assure that future downtown development will create a healthy mix of civic, office, commerand residential uses, while maintaining a pedestrian-friendly environment. The update ess included a community open house, three public hearings and numerous community s groups.

### **Youth Programs**

#### **MAYOR'S YOUTH CONFERENCE**

More than 150 teen delegates from local middle and high schools gathered for the 8th Annual Mayor's Youth Conference. Speakers and workshops focused on youth achieving their goals through cooperative teamwork. Conference participants were challenged to implement teamwork projects created at the conference. A middle school tutoring program developed by Mountain View High School and Crittenden Middle School students won the challenge and was recognized by the City Council this spring.

### YOUTH ADVISORY GROUP WINS GRANT AWARD

The City's Youth Advisory Group (YAG) was awarded a True Teens Taking Over Youth in Philanthropy Grant from the Community Foundation Silicon Valley. The YAG will use the grant money to plan and implement the Second Annual Pro-Am Reng Jam skateboarding event in the fall, featuring local teen bands, professional and amateur skateboarders and teen resource booths.

#### **SUPPORTING FAMILY LITERACY**

A new family literacy event for Mountain View families with young children called "Family Fun Night" was held in May. While children's librarians read and played with the 60 preschoolers attending the event, parents learned about the importance of reading to their children, methods to reinforce language skills and how to make learning games out of household items.

### **City Facilities**

Continuing to provide high quality facilities to meet the current and future needs of the community remained a priority for the City during FY 2003-04.

#### **SENIOR CENTER**

A new interim Senior Center opened in November as the City began preparations to build a new permanent facility. The City expects to use the interim facility for approximately three years, while the new Senior Center building is designed and constructed.

#### **MIRAMONTE RESERVOIR**

Construction began this year on an expansion of the City's Miramonte Reservoir. The expansion will increase municipal water storage capacity by an additional 2.3 million gallons. The Miramonte Reservoir expansion when combined with the new Graham Reservoir will ensure an adequate and sustained supply of municipal water, increase storage capacity for peak demand, and provide water supplies for emergencies and firefighting uses. Construction is expected to be completed by fall 2005.

### **Grants Help Support City Programs**

Each year, the City actively pursues grants and other funding to help support and enhance important City-sponsored programs. During FY 2003-04, the City's efforts to obtain grant funding paid off with more than \$850,000 in grant funding from a variety of organizations, foundations and agencies.

**Playground improvements** at San Veron and Rex Manor Parks were given a boost by a \$25,000 State grant to help defray the cost of playground improvements.

**After-school programs** at Crittenden and Graham Middle Schools received a three-year grant from the Lucile Packard Foundation for Children's Health to help fund a leadership program for eighth-graders, an intramural sports program, conflict mediation training, a technology center and curriculum, and a shuttle bus.

**Safe Routes to School** grant monies totaling \$232,000 were awarded by the State to City projects to improve the safety of children who walk or bike to school. Mountain View was only one of two cities in Santa Clara County to receive the grant funds. The money will be used to install 18 radar speed warning signs as well as countdown pedestrian signals at thirteen intersections throughout Mountain View.

A new **mobile library service program** will begin as the result of a \$200,000 grant from Google. The grant will fund the purchase of a new, state-of-the-art bookmobile that will carry a rotating book and media collection, as well as internet-connected computers.

**Preschool programs at the Library** benefited from two new grants. A \$4,800 grant was received from Mervyn's Department Store for reading and family literacy programs, and a \$2,600 grant from the Kiwanis Club of Mountain View was received to fund a story time for two-year-olds.

**Teen programs at the Library** received a \$3,500 grant from the Silicon Valley Association of Realtors Foundation for a teen mentor/homework assistant program and a \$1,000 grant from WalMart to help provide software for computers that are used by young people in the Library's Teen Zone.

**Traffic safety programs** in the Police Department were awarded \$183,000 in State funding this year. The funds will be used to purchase a mobile radar/message board trailer, as well as to increase enforcement of laws related to drunk driving, speeding and seat belts.

**Pedestrian safety** will be improved through \$40,000 in Federal funds the City received during the year to install audible pedestrian signals and curb access ramps at street corners.

Youth programs in the Police Department received a \$7,500 grant from the Kiwanis Club for the Department's awarding-winning Dreams and Futures Program to support current activities and expand the number of young people who can participate in the program. The Department also received \$3,200 in additional funding from the Kiwanis Club that was used to purchase and distribute bike helmets and infant car seats to disadvantaged families.

The City's **Recycling program** received \$20,000 in State funding for initiatives designed to increase beverage container recycling.

### **Budget Challenges**

A continuing weakness in the local, State and national economy presented the City of Mountain View with another year of significant financial challenges. For a third consecutive year, Mountain View saw declines in sales tax and other revenue sources. During the past three years, the City of Mountain View has experienced a \$12.9 million, or 15.6 percent, decline in its General Operating Fund revenues. Most of the decline has been the result of significantly lower sales tax revenues, which have dropped 45.1 percent (\$10.9 million) during the last three years.

Additionally, actions by the State of California to take even more funding away from local govern-

ments as a way to balance the State budget made the City's financial situation even more uncertain and difficult to plan for. In FY 2003-04, the State reduced vehicle license fee revenues to the City by an additional \$1 million. This funding would have otherwise been available to the City to support important local services such as public safety (police and fire services), community services (parks and recreation, youth and senior services), community development and planning, public works and library services.

Despite continued revenue reductions and State takeaways, the City of Mountain View completed FY 2003-04 with a fully balanced budget with only minimal service level impacts to residents. The City

achieved this by aggressively managing expenditures and strategically utilizing the its Economic Stabilization Contingency Fund. During the past three years, the City has eliminated 61 full-time equivalent positions and has implemented new economies and efficiencies to decrease ongoing operating expenses.

Through further expenditure reductions and some revenue enhancements, the Mountain View City Council adopted a balanced budget for FY 2004-05 in June. The adopted budget provides some cushion to absorb the impacts of additional State budget actions and/or revenue declines.

#### **Mountain View Retains AAA Credit Rating**

The City retained its AAA credit rating from Standard and Poor's, one of the nation's top credit rating agencies. Mountain View is only one of three cities in the State of California with a AAA credit rating. Standard and Poor's cited the City's solid and diversified tax base; strong financial operations, written policies and reserves; low debt burden; and Standard and Poor's expectation of continued strong financial operations by the City as reasons for continuing the City's high rating.

The City Council and staff will continue to monitor State budget actions and local economic conditions closely throughout FY 2004-05 and make any additional budget adjustments that are necessary.

### **Financial Overview**

The City's adopted FY 2003-2004 operating budget of \$160.6 million included the following major funding categories:

TOTAL	\$160.6 MILLION
INTERNAL SERVICE FUNDS	8.4 MILLION
ENTERPRISE FUNDS	39.2 MILLION
CAPITAL PROJECT FUND	0.9 MILLION
SHORELINE PARK COMMUNITY FUNDS	27.0 MILLION
SPECIAL REVENUE FUNDS	10.4 MILLION
GENERAL REVENUE RESERVES	2.4 MILLION
GENERAL FUND-SHORELINE GOLF LINKS	3.8 MILLION
GENERAL FUND	\$68.5 MILLION

The **General Fund** supports the bulk of general City Services provided to residents (e.g. Police, Fire, Recreation, Library, etc). An overview of General Fund revenues and expenditures for FY 2003-2004 is shown here. Also included as part of the General Fund, but accounted for separately, is Shoreline Golf Links.

**Special Revenue funds** are used to support downtown revitalization activities, cable television franchise activities, Federally funded Community Block Grant (CDBG) projects and parking district operations.

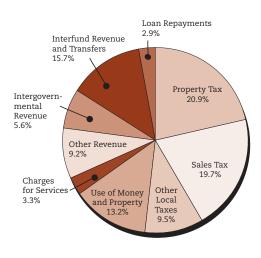
**Shoreline Park Community funds** support development and maintenance of the Shoreline Regional Park community (North Bayshore Area).

**Operating Budget Capital Project funds** are used for smaller projects, such as park renovations and storm drain upgrades. Most major capital projects are budgeted in other City funds directly relating to the projects.

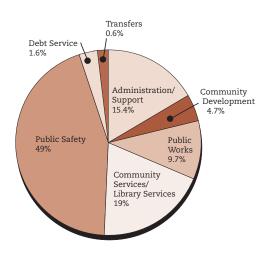
**Enterprise funds** are created to account for operations financed and operated in a manner similar to private business enterprises where the intent is that the costs of providing the service to customers is financed through user charges. Enterprise funds for the City of Mountain View include: Water, Wastewater and Solid Waste

**Internal Service funds** are used to account for the financing of goods and services provided by one City department to other departments on a cost reimbursement basis. Examples of Internal Service funds include: equipment maintenance, workers' compensation, employee benefits, retirees' health benefits, unemployment self-insurance, and the City's general self-insurance liability.

# FY 2003-04 GENERAL FUND REVENUES\* \$71,779,000



# FY 2003-04 GENERAL FUND EXPENDITURES\* \$65,477,000

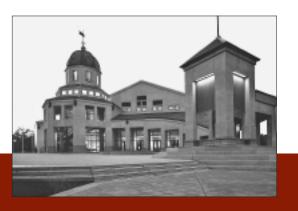


\*Fiscal Year 2003-2004 unaudited actuals

The City's Finance and Administrative Services Department was the recipient of several national and statewide awards in FY 2003-04.

- The City's FY 2003-04 Budget and Comprehensive Annual Financial Report documents received awards from the Government Finance Officers Association (GFOA) and the California Society of Municipal Finance Officers (CSMFO).
- Winner of the Achievement in Excellence in Procurement Award, presented by the National Purchasing Institute, the California Association of Public Purchasing Officers, and the National Association of Purchasing Management. The Award recognizes outstanding performance in procurement and the use of professional purchasing methods.
- Winner of the Municipal Information Systems Association of California Award for Achievement in Information Technology Practices for the fourth consecutive year.

The Center for the Performing Arts was selected by Bay Area Parent Magazine as the 'Best Place to See a Live Performance' in its 2004 Best of the Best publication.



Ten programs and projects in the community were honored with the 2003 Mayor's Award this year. The winners were recognized for their efforts to enhance the physical and social environment of Mountain View, making it a better place to live, work and play.

### **City Council**

### Mayor

Matt Pear

**Vice-Mayor** Matt Neely

### Councilmembers

Nick Galiotto R. Michael Kasperzak, Jr. Greg Perry Rosemary Stasek Mary Lou Zoglin

### City Manager

Kevin C. Duggan

### City Manager's Office

P.O. Box 7540 Mountain View, California 94039-7540 (650) 903-6301

### Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.